



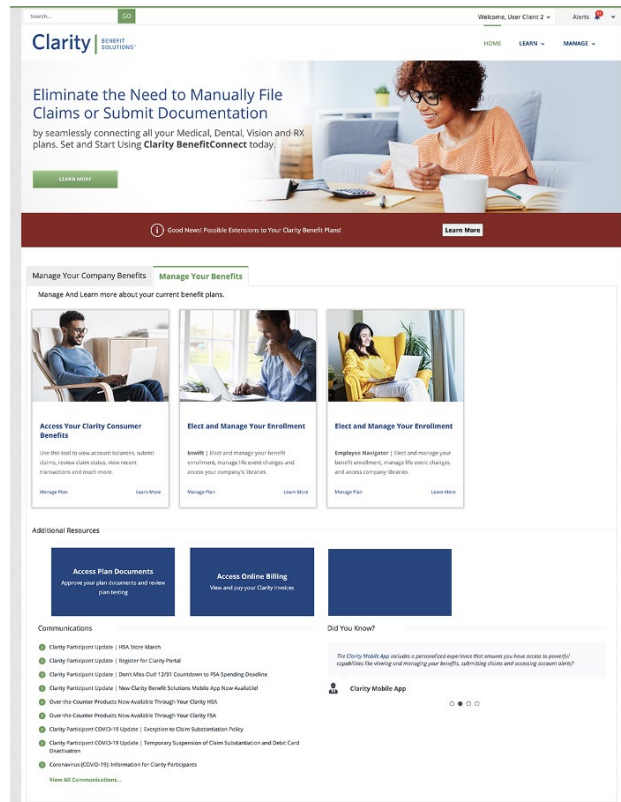
CONNECTING YOU TO AN EASIER WAY TO BENEFIT

Claims should be the last thing you need to worry about when it comes to your health. Clarity BenefitConnect is a convenient, easy-to-use benefit that syncs your medical, dental and vision insurance carriers to your Clarity Benefit Accounts to streamline either claim submissions or debit card substantiation. Focus on your health - not submitting claims, receipts and Explanation of Benefits (EOBs).

HOW TO ACCESS BENEFITCONNECT

If you are not connected yet, you will see a **red notifications bar on the homepage** of your Clarity portal, underneath the header image

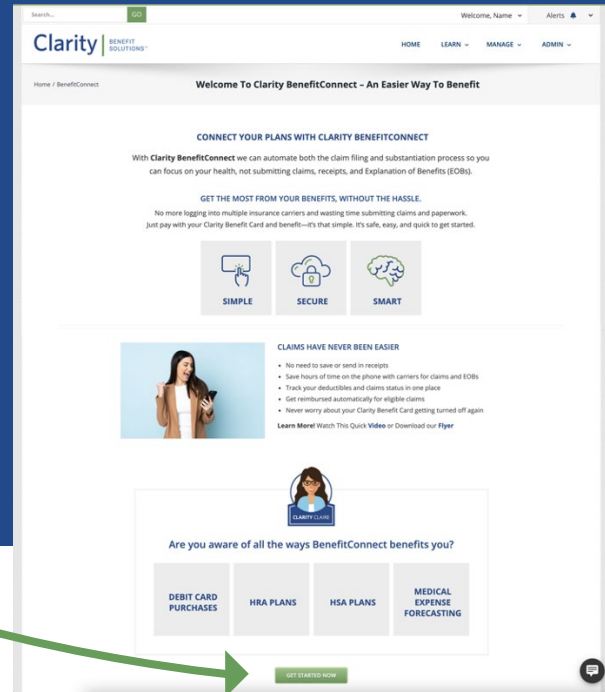
or in the **blue tile of the “Additional Resources” section.**



CONNECTING YOUR PLANS

IT'S AS EASY AS 1-2-3!

On the BenefitConnect page, simply review the information and select "Get Started" at the bottom of the page.



1

First, you will need to choose your carrier. You can connect your medical, dental or vision insurance provider. If you don't see your carrier in the predefined list, you can search more in the drop-down menu.

Step 1

Tell us your Medical, Dental and/or Vision Insurance Carrier.

Search for Your Carrier, or Choose from the Predefined List:

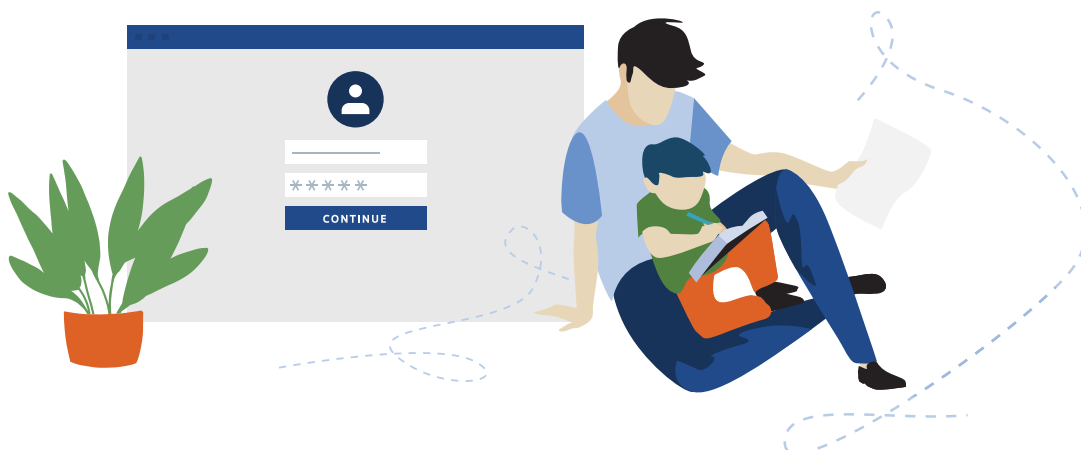
Search for Carrier

AARP Medicare Supplement Plans
insured by UnitedHealthcare Insurance Company
AARP Medicare Supplement Insurance Plans

ADIANTECA
The Health Group

aetna®

aetna®



Learn more about us at claritybenefitsolutions.com

Clarity
BENEFIT SOLUTIONS™



2

Next, you need to provide your insurance credentials. Complete the fields using the same username and password you use to access your insurance carrier's website.

Note: These are not the credentials you use to access the Clarity portal.

You might also be asked to answer the same security questions you provided to your carrier for their site. We do not collect or share your login credentials. This information is only needed to validate your information with your carrier.

Step 2

Now, simply fill-in the login information used to access and manage your Insurance account.



Insurance Username*

Insurance Password*

Show password



We assure you; Clarity does not collect or store your login credentials. We only ask for this information in order to connect your insurance carrier directly to your Clarity plan(s). This is the key to automating the claim filing and substantiation process for you.

Note: If you ever happen to change your login information for this plan, please remember to come back here and reconnect.

CONTINUE

3

Finally, simply acknowledge you understand the terms and click “Validate Credentials.” The system will now authenticate your information and connect your plans.

<p>Step 3</p> <p>Finally, to connect your plans, just acknowledge the following:</p> <p>←</p> <p><input type="checkbox"/> I have read and I agree to the Terms of Use</p> <p><input type="checkbox"/> I understand my claims will not be automatically sent to my insurance carrier</p> <p>VALIDATE CREDENTIALS</p>	<p>Now Doing Real Time Validation...</p> <p>This may take a few minutes...</p> <p>Progress 0% </p>
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The process can take some time. If there is high traffic, you will receive a “pending message.” At this time, you can leave the page and you will be notified via email when your plans are connected.

Pending...

Validating your credentials is taking longer than usual due to high traffic. We'll keep trying even if you leave the page. Please check back later.

Once we finish validation, your claims will now automatically be submitted to Clarity Benefit Solutions shortly after they appear on the carrier website.

Depending on your carrier, not all dependent claims may be submitted in all cases. To ensure claims are submitted for all individuals covered under a plan, you must add their accounts as well.

[CLICK HERE TO ADD ADDITIONAL LOGINS](#)

If for any reason BenefitConnect becomes disconnected from your insurance carrier, you will receive a notification to reconnect.

Home / Alert / Action Required: Update Your Carrier Information in BenefitConnect

Action Required: Update Your Carrier Information in BenefitConnect

← Previous Next →

Action Required: Update your Carrier Information in BenefitConnect

06 Jul, 2021

Your carrier(s) below have been disconnected from BenefitConnect:

- EmblemHealth
- Oxford Health Plans

Without this connection, we are no longer able to sync your medical, dental, and/or vision insurance carriers to your Clarity Benefit Accounts. This connection allows us to streamline either claim submissions or debit card substantiation so you can focus on your health, not submitting claims, receipts, and Explanations of Benefits (EOBs). [Learn More.](#)

To reconnect, simply click on the button below, select your carriers and provide your login information for each one. And, remember all of your information is encrypt and securely transferred.

[RECONNECT NOW](#)

A SIMPLY SMARTER APPROACH TO EMPLOYEE BENEFITS

Today, the benefits landscape is more confusing than ever, but it’s also never been so essential. At Clarity, we believe life is a journey; one that should be lived well. So, we’ll stop at nothing to bring clarity, and ensure employees are ready for life. With state-of-the-art technology and world-class customer service, we’ll handle the day-to-day so you can focus on what matters: your health.



VOTED A TOP 10 CLOUD SOLUTION PROVIDER IN 2020

Learn more about us at claritybenefitsolutions.com